



## How Do I Set Up New Prescriptions with Birdi, Inc.?

### **Option #1: Your Doctor Sends Your Prescription**

Your doctor sends your prescription directly to MedImpact Direct Mail. The prescription is sent electronically or by fax to 1-888-783-1773. Birdi can only accept electronic or faxed prescriptions from your doctor. They will automatically fill and ship most new prescriptions they get from your doctor except for controlled substances.

### **Option #2: Sign into Website**

Sign into their website at [www.medimpact.com](http://www.medimpact.com) to request a new prescription or transfer from a retail pharmacy. Choose “Transfer/Request Prescriptions” at the top of “My Prescriptions -> Prescription List” page and follow instructions.

### **Option #3: Mail Your Prescription**

Fill out the attached order form or sign in to [www.medimpact.com](http://www.medimpact.com). Visit Documents -> Medication Order Form. Send the form with your prescription(s) to:

Birdi, Inc.  
PO Box 51580  
Phoenix, AZ 85076-1580

## Questions?

If you have questions, please call Birdi toll-free at **1-855-873-8739** (TTY dial 711).

Birdi customer service hours are:

**Monday-Friday 8:00 am – 8:00 pm Eastern Time**

**Saturday 9:00 am – 4:00 pm Eastern Time**

Or email them at [customerservice@birdirx.com](mailto:customerservice@birdirx.com). Email messages are replied to within two business days. For security and privacy, please do not include personal health information.



Member Information – Please use black or blue ink and CAPITAL LETTERS only

Form with fields for First Name, Last Name, MI, Suffix, Member ID, Plan Name, Date of Birth, Gender, Number of New Prescriptions, Group Number, Mobile Phone, Home Phone, Shipping Address Line 1, Billing Address Line 1, Shipping Address Line 2, Billing Address Line 2, City, State, Zip Code, and Email Address.

How to Contact Me

I want to receive automated phone calls, text messages or email to help me manage my medications. My preferred method of getting notices is: [ ] Automated Phone Call\* [ ] Text Message\* [ ] Email\*\*

\*When you provide these numbers, we have your permission to contact you at these numbers about your Birdi account. Your consent allows us to use text messaging, prerecorded voice messages and automated dialing technology for informational service calls, but not for telemarketing or sales calls. Message and data rates may apply. You may change these preferences or opt-out at any time by signing in to www.medimpact.com.

\*\* By providing your email address you (1) consent to us sending you communications by email about your Birdi account or medication that may contain protected health information, and (2) acknowledge and accept that email communications are not secure and there is a risk that they may be intercepted or viewed by unauthorized parties.

Health Information

Allergies: [ ] Aspirin, [ ] Erythromycin, [ ] Penicillin, [ ] Tetracyclines, [ ] None, [ ] Cephalosporins, [ ] NSAIDs, [ ] Quinolones, [ ] Other, [ ] Amoxicil/Ampicillin, [ ] Codeine, [ ] Peanuts, [ ] Sulfa.
Health Conditions: [ ] Asthma, [ ] Glaucoma, [ ] High Cholesterol, [ ] Thyroid Disease, [ ] None, [ ] Cancer, [ ] Heart Condition, [ ] Osteoporosis, [ ] Other, [ ] Arthritis, [ ] Diabetes, [ ] High Blood Pressure, [ ] Pregnancy.

Medicine List
Please list any prescription and over-the counter medicines you are currently taking.
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\_\_\_\_\_
\_\_\_\_\_



Payment Information – Do not send cash

For fastest service, pay by credit or debit card. We accept VISA®, Mastercard®, Discover®, or American Express®. If you need to pay by check or money order, please call to speak with a representative.

Cardholder Last Name | Cardholder First Name

Charge my payment method on file (Returning Customers) | Ship Expedited Delivery
Charge my NEW credit card: Visa®, Mastercard®, Discover®, American Express®

Credit Card Number | Expiration Date | Security Code

Standard shipping is free. Your order can take up to 10 days for delivery from the date we receive your order. You may choose expedited delivery for an additional \$25 by checking the box above. Expedited delivery orders can only be sent to a street address, not a PO Box. Expedited delivery will reduce the shipping time 1–2 days. Processing time may take 3–5 business days from the time Birdi™ receives your prescription.

I authorize Birdi™ to charge my credit card for any copayment, coinsurance, deductible, or any other amount owed on my prescriptions, including any applicable expedited delivery charges.

X | Date
Cardholder's Signature

Check this box if you DO NOT want us to use this payment method for future orders or balance due. You can call Birdi™ to update this information at any time or you can update your payment preferences by signing in to your account at www.medimpact.com.

Authorizations

Check here to request Easy Open Caps. Federal law requires that your prescription shall be dispensed in a container with a child-resistant or safety cap unless you request otherwise. If you would like an Easy Open Cap, please check the box.

By returning this form to Birdi™, you verify that information is correct, that the prescriptions enclosed are for eligible participants, and you consent to the release and use of the patient's health information to the patient's health plan(s) and health care providers/agents for health benefit management. Birdi™'s use or disclosure of individually identifiable health information, whether furnished by you or obtained from other sources, such as medical providers, shall be in accordance with federal privacy regulations under the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

X | Date
Signature

Mail this completed order form, with your prescription and payment information, to:

Birdi™, PO BOX 51580, Phoenix, AZ 85076-1580
Ask your doctor to send your prescription electronically to Birdi™ or to fax it to us at: 1-888-783-1773.
\*\*Please note, we can only accept electronic prescriptions and faxes from your health care provider.

This letter may contain confidential individually identifiable health information protected under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and other statutes.